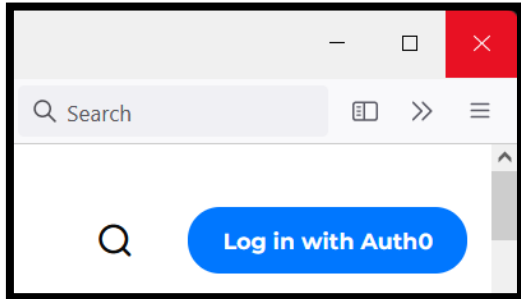
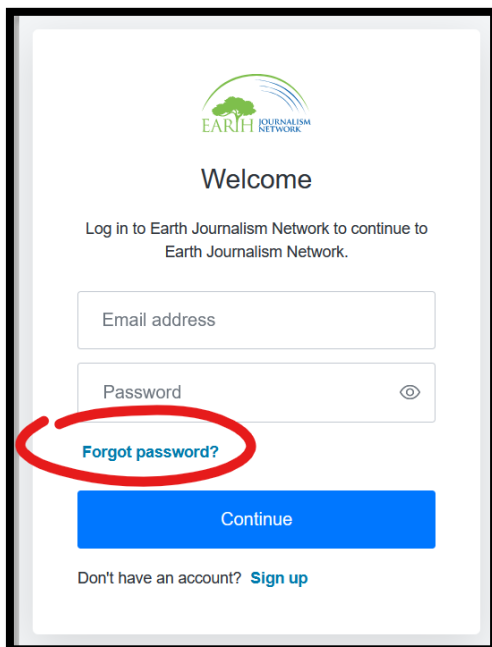


We've changed the method to log in to EJN's website! Because we are now using an external provider and we don't have direct access to your account, you'll need to reset your password next time you access our website. Don't worry: your data and all applications (past and future) are still safe. To reset your password, please do the following:

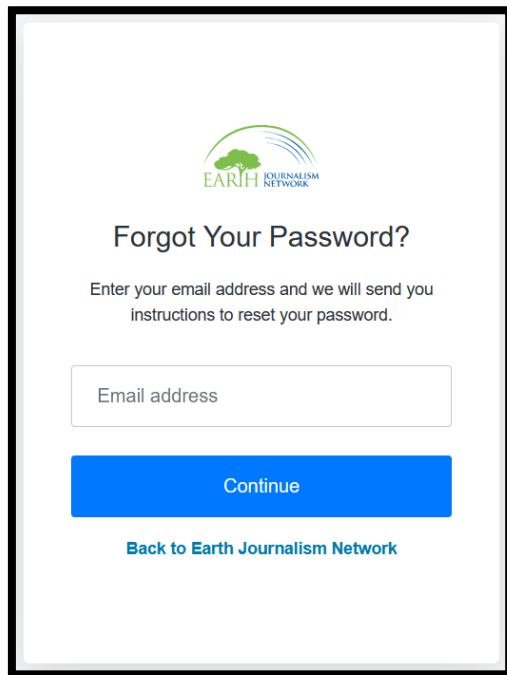
**1. At the top left of our website, click on a blue button that reads "Log in with Auth0."**



**2. At the new page that opens, click on the "Forgot Password?" link.**

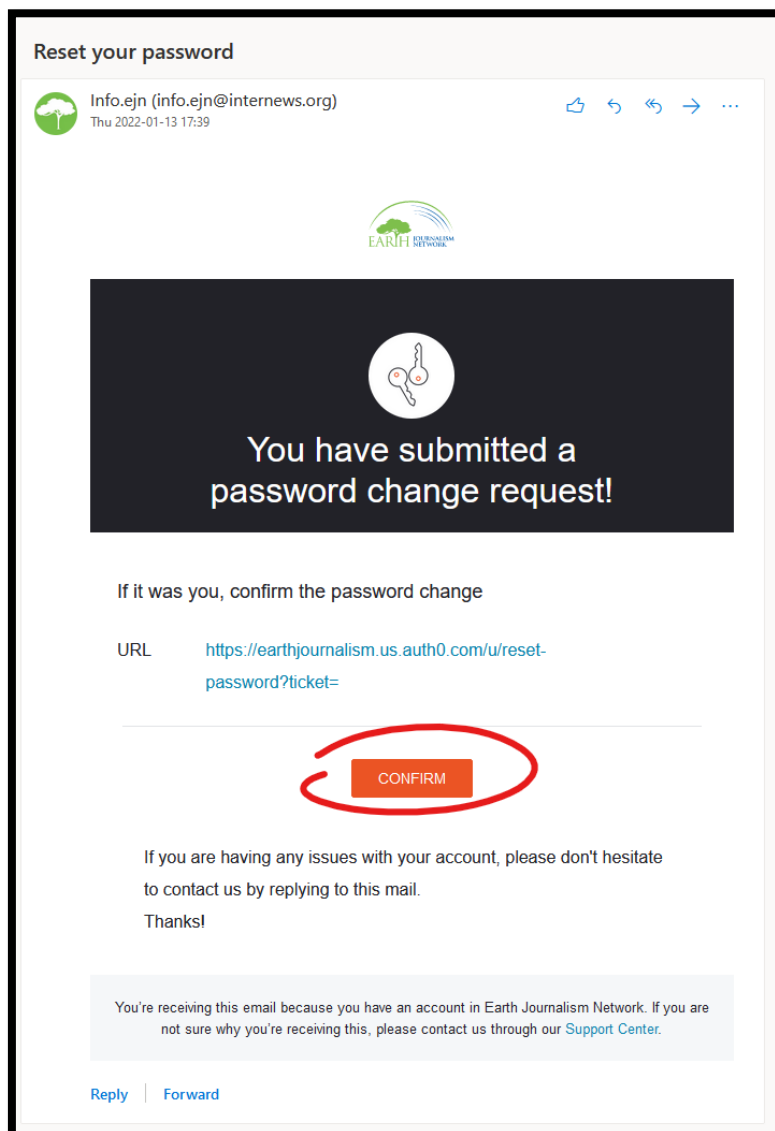


3. Type in your e-mail that you used to register an account at our website and hit "Continue."



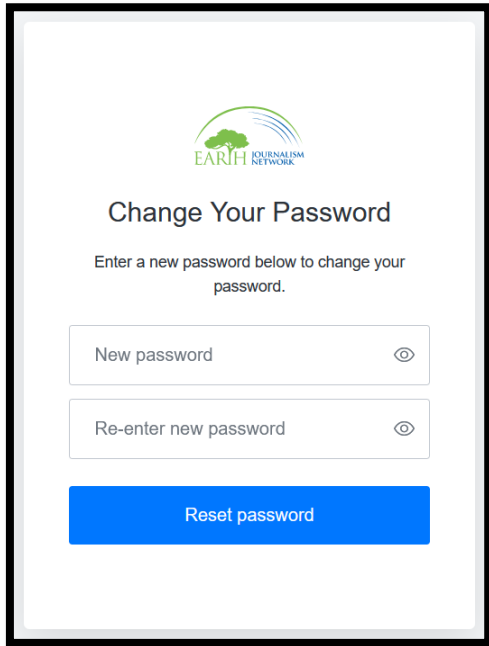
The screenshot shows a web page with the Earth Journalism Network logo at the top. The main heading is "Forgot Your Password?". Below it, a message says "Enter your email address and we will send you instructions to reset your password." There is a text input field labeled "Email address". Below the field is a blue button labeled "Continue". At the bottom, there is a link that says "Back to Earth Journalism Network".

4. Next, go to your inbox and open the e-mail from "info.ejn@internews.org" with the subject "Reset your password." Click on the orange button that reads "Confirm."




The screenshot shows an email interface. The subject is "Reset your password" and the sender is "Info.ejn (info.ejn@internews.org)". The email content features the Earth Journalism Network logo and a dark box with a key icon and the text "You have submitted a password change request!". Below this, it says "If it was you, confirm the password change" and provides a URL: <https://earthjournalism.us.auth0.com/u/reset-password?ticket=>. An orange button labeled "CONFIRM" is circled in red. The email concludes with "If you are having any issues with your account, please don't hesitate to contact us by replying to this mail. Thanks!". At the bottom, there is a footer note: "You're receiving this email because you have an account in Earth Journalism Network. If you are not sure why you're receiving this, please contact us through our [Support Center](#)." and navigation links for "Reply" and "Forward".

5. A new page will open, where you'll be able to set up your new password. Choose a strong one!



The screenshot shows a web form titled "Change Your Password" for the EARTH JOURNALISM NETWORK. The form includes the organization's logo at the top, followed by the title and a prompt to enter a new password. There are two input fields: "New password" and "Re-enter new password", each with a toggle icon for visibility. A blue "Reset password" button is located at the bottom of the form.

  
**Change Your Password**  
Enter a new password below to change your password.

New password

Re-enter new password

[Reset password](#)

When you finish these steps, you'll be able to log in again to our website. If you have any questions, please drop us a message at [info.ejn@internews.org](mailto:info.ejn@internews.org).